



Guest Directory



Ringwood Hall

HOTEL & SPA



Dear Guest

Welcome to Ringwood Hall Hotel & Spa.

We trust that your journey has been pleasant, and that you are able to relax and enjoy the special atmosphere we have created for you here, whether your visit to us is one of business or pleasure.

As a team we would like to ensure that your time with us is enjoyable and if there is anything that we can do to make your stay more comfortable please do not hesitate to contact any member of our team who will be delighted to assist you in any way they can.

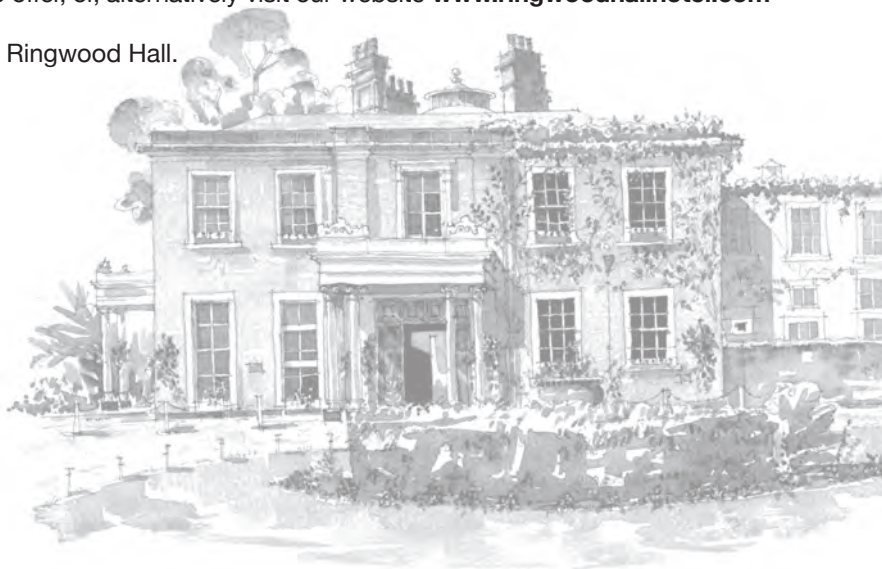
For your own personal security please ensure that you carry your key card with you at all times and present it when charging any hotel services to your room. Our staff are instructed not to allow any room charge transactions without a signature check with the key card, as production of the key itself is insufficient.

We hope that you find time to browse through our Guest Directory which has been designed to provide you with as much information about the hotel facilities as possible to ensure that you are able to make full use of our excellent facilities whilst staying with us.

Please feel free to contact myself or one of the management team if you require any further information about the varied services that we have to offer, or, alternatively visit our website **www.ringwoodhallhotel.com**

Thank you for choosing to stay at Ringwood Hall.

Stephen Atkins-Plant
General Manager



A Brief History of Ringwood Hall

Although the exact year cannot be stated when the hall was built, documentary evidence exists to prove that Ringwood Hall has stood from 1809 at least.

Ringwood Hall can boast to being connected for over 100 years with the remarkable story of the Staveley Works and the lives of the industrialists who made Ringwood Hall their home. It was possible that the hall was built by George Hodgkinson Barrow, an Attorney at Law who came to the area in 1805 to marry Mrs Lowe, a widow who was co-owner of Staveley Iron Works.

George Hodgkinson Barrow knew nothing about the iron business, except that it was in debt and so in 1840 he asked his younger brother, Richard, to assist him and turn the business around. Richard Barrow, who was already an extremely rich man, entrepreneur, and about to retire from the merchant shipping business accepted. Not only did they expand the coal and iron works, but built the village of Barrow Hill complete with School, Church and Workman's Institute for employees.

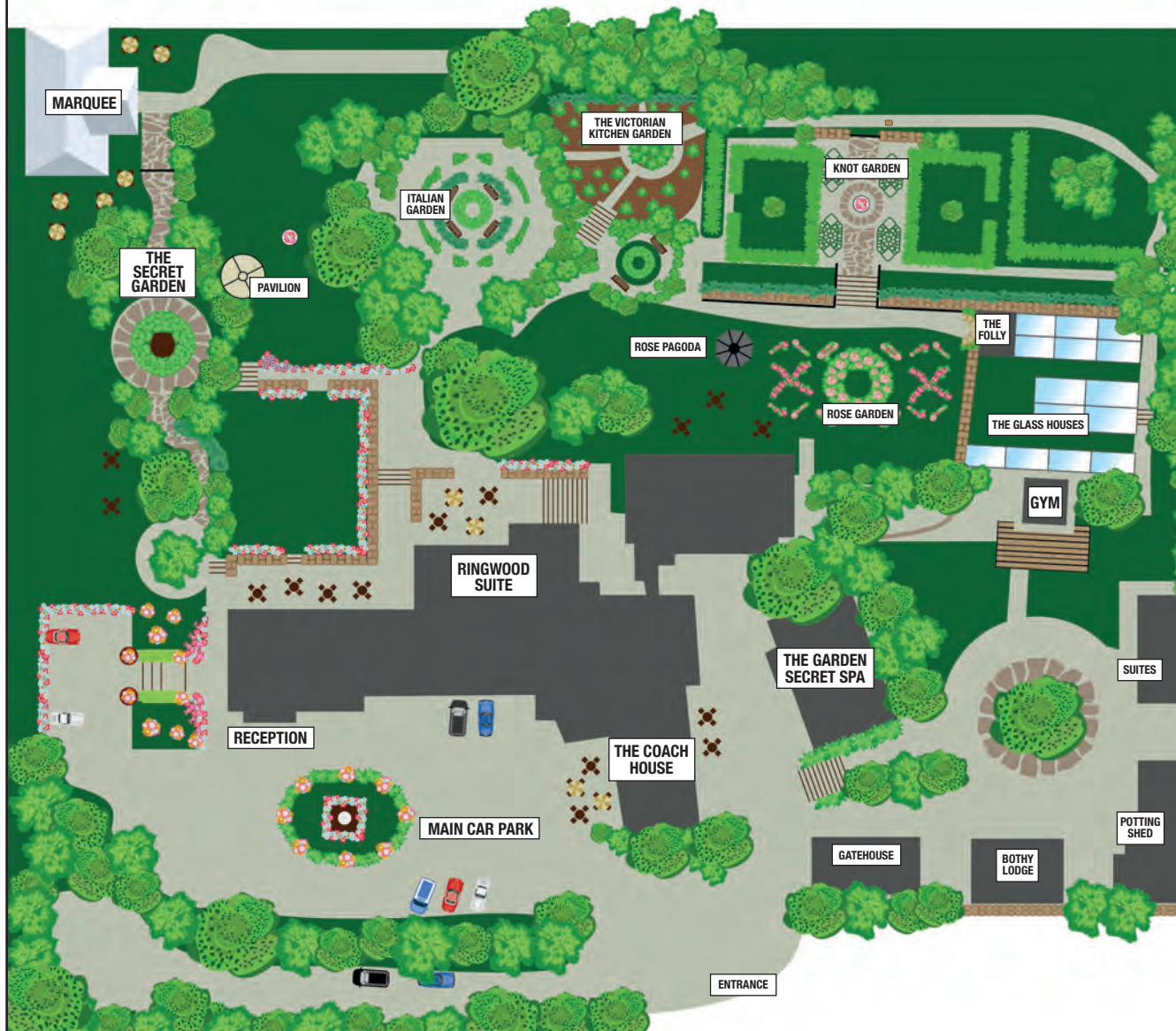
Richard Barrow lived at Ringwood Hall until his death in 1865 and is buried in the same tomb as his brother George Hodgkinson Barrow in Staveley churchyard.

Charles Markham, a close friend of Richard Barrow, assisted Richard in the creation of the community around the developing iron and coal works in Staveley. He and his wife, Rosa Paxton, the famous gardener and architect, moved into the hall, and were thought to be responsible for much of the garden architecture and landscaping. Charles Markham died in 1888 and was succeeded by his son, Charles Paxton Markham, who went on to make Staveley Iron Works one of the biggest concerns in the country.

He, like his father, was a great philanthropist and was always trying to improve conditions for the local people at work and home. He continued to be a benefactor to the community, providing additional workers cottages, a library, a school, a news room and a medical service to promote the health and welfare of the employees.

A Mayor of Chesterfield three times, he gave Tapton House and grounds, his former family home, to the Borough of Chesterfield, to be used as a school after his death in 1926, Ringwood Hall was given to the Staveley Company to be used for the benefits of its employees.

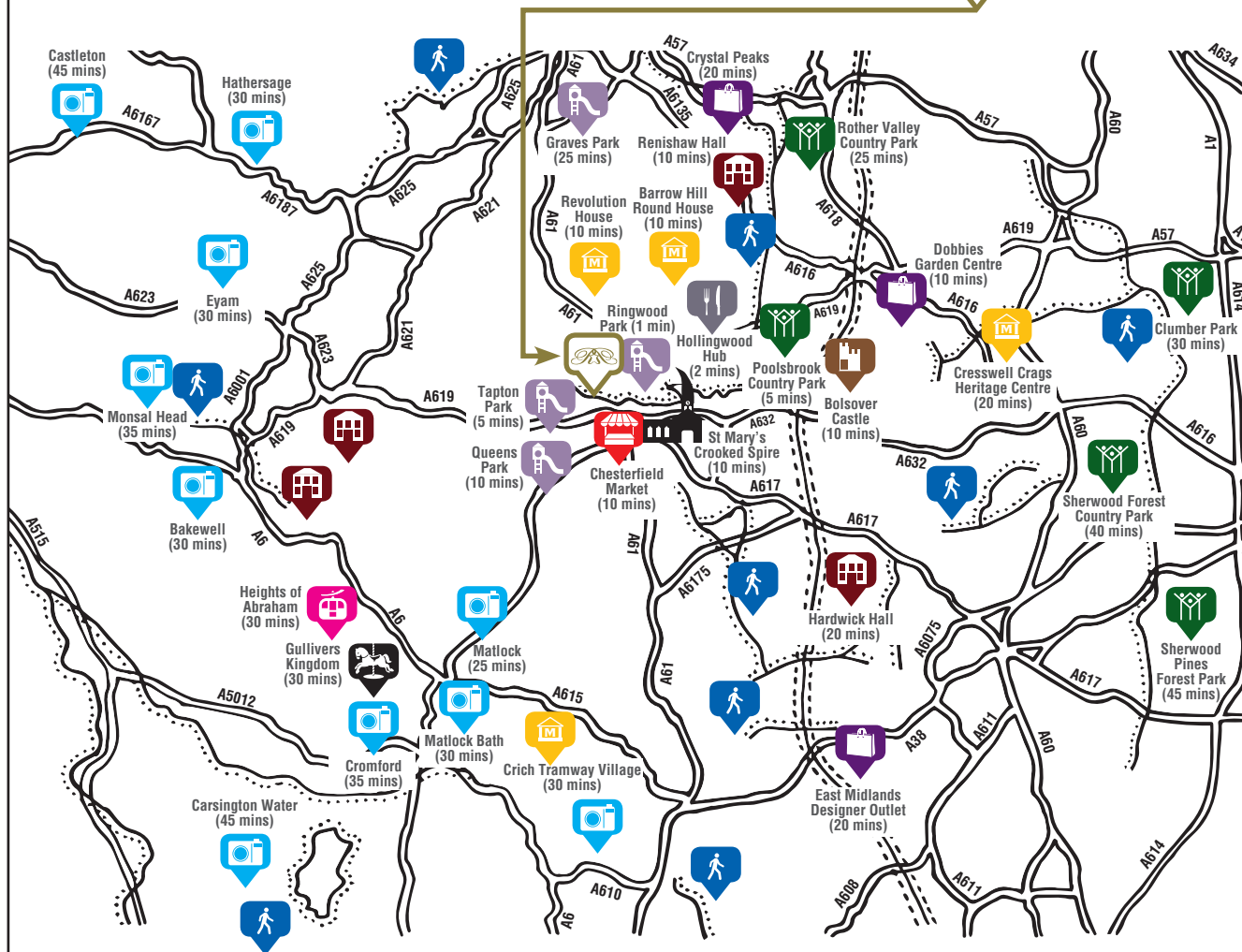
Map of the Hotel



Local Attractions



YOU ARE HERE



A-Z Directory

Accounts

Your account will be readily available upon request at reception. The following methods of payment: MasterCard/Visa/Switch or American Express are accepted at the hotel.

Alarm Calls

Please speak to a member of our team at reception who will arrange an alarm call for you.

Assistance (24-hr Reception)

Reception is staffed 24 hours. From 11pm to 7pm the Night Porter will be on duty to assist you with any enquiries you may have, however you may experience a slight delay in response rate due to mandatory security checks.

Breakfast

Breakfast is served from 7am to 9:30am Monday to Friday and 8am to 10am on weekends and Bank Holidays. Please ask a member of our staff regarding the location of service.

Checkout

Checkout time is 11am. A later checkout is available (with an additional charge) by prior arrangement by contacting our reception team to discuss your requirements.

Church Services

Please contact reception who will advise you on services and locations for religious worship.

Currency Exchange

Unfortunately, we are unable to exchange foreign currency, however please contact a member of our team who will point you in the right direction for the nearest exchange office.

Disability Requirements

Should you require any assistance, please speak to a member of our team who will be happy to assist.



A-Z Directory

Doctor, Dentist and Chemist

Should you require medical assistance, please inform reception who will contact someone on your behalf. For more information, please dial '0' to speak to a member of our team.

Emergency Services

In the event of an emergency, dial "0" for reception to report the incident and for further assistance.

Fire Procedure

Please familiarise yourselves with the Fire Procedure Instructions on the back of the bedroom door. In the event of a fire, the alarm will sound, where guests must proceed to the Fire Assembly point, situated at the far side of the car park. If you require any assistance, please advise reception on arrival.

Gardens

29 acres of award winning gardens. A true reflection of their Victorian heritage with an array of wonderful features to enjoy such as the intricate Knot Garden. Explore Secret Gardens or stroll through the Rose Garden which hosts magnificent blooms. You will find a map of the grounds on page 4 of this brochure.

Gym

Well equipped, private gym tucked away in the tranquil grounds. Speak to reception for details.

Opening hours:

Monday to Friday - 7.00am to 10pm

Weekends - 8.00am to 8.00pm

Hair Dryer

For your convenience a hair dryer is located in the drawer or wardrobe.

Heating

The heating in the room may be adjusted, however if assistance is required do not hesitate to speak to a member of our team for help.

Laundry

We offer a same day laundry and dry cleaning service from Monday to Friday. Please use the card provided in your dressing table drawer and contact reception for a bag, whilst ensuring the laundry is left at reception for 8am, in order for it to be returned by 6pm the following evening. Late requests may not be processed on the same day.

Luggage Assistance

Please ask reception for help with any luggage assistance you may require to your room.

Maintenance

Should you find anything not in working order, please report it to a member of our team and we will endeavour to repair it as quickly as possible.

Mending Kits

Complimentary mending kits are available from reception.

Night Porters

Please dial '0' for the Night Manager who is on duty from 11pm to 7am daily. You may experience a delayed response as he is not static at reception and may be carrying out fire and security checks.

A-Z Directory

No Smoking

Please be aware that all areas inside the hotel are non-smoking. There are designated areas for smoking outdoors. If guests are found to have smoked inside the hotel, a minimum charge of £100.00 will be made to cover any further cleaning and freshening of the room.

Pets

At the discretion of management, pets are allowed in the hotel. For the comfort of other guests, we do not allow them in any of the public rooms with the exception of guide dogs and hearing dogs. Please ensure they are kept quiet in bedrooms.

Postage

Incoming mail will be held at reception for you. A member of our team will also be more than happy to stamp any outgoing mail for you, for it to be posted by approximately 12.00 noon.

Restaurant

Our restaurant menu is seasonal with a wide variety of fresh locally sourced meats and fish and using the fresh vegetables and herbs from our kitchen gardens. Alongside our bar menu we are sure that you will find something to suit your taste. Please ask about our daily specials.

Opening times:

Monday to Saturday 6pm - 9.15pm

Sunday - 6pm to 8.15pm.

The restaurant is generally in the Coach House located on the ground floor or the Hollingwood Suite on the first floor. Please contact reception to book a table or for any further information.

Room Service

Please choose from the Lounge or Restaurant Menu if you would prefer to eat in your room, available from 6:00pm till 9:15pm. Cold sandwiches can be ordered over a 24 hour period, however room service orders will incur an additional £5.00 tray charge. Please place your order with reception by dialling "0".

Sample Menu

Sample menus are available from reception. Please call reception by dialling "0" if you require the menus to be delivered to your room.



A-Z Directory

Security

Please ensure that your bedroom windows and doors are closed when leaving your room, as the hotel cannot be held responsible for the loss or damage to any guest's property not handed in for safekeeping. Our reception team are more than happy to hold any guests packages for safe keeping, with a receipt given to you. Please note that the doors are not self locking.

Shoe Shine Kits

Complimentary shoe shine kits are available from reception.

Taxi Service

Please contact reception who will be happy to book a taxi for you.

Telephone

Each bedroom is equipped with a direct dial telephone. A summary of charges is outlined opposite.

- Ringwood Hall Hotel number is 01246 280077
- Dial "0" for reception and night manager
- Dial "9" for local and national calls
- Dial "0" for credit card, reverse charges and international calls
- Dial guest room number to contact another guest e.g. room 201, dial 201

Telephone Call Rates

Premium rate calls from £7.00 per minute.

The following are examples of charges when calling from your room, approximate cost / per minute:

Destination	Code	Peak.....	Off Peak
UK.....	00 44	£0.30	£0.23
Mobile UK.....	00 44	£1.60	£1.15
France	00 33	£1.45	£1.20
Italy	00 39	£1.45	£1.20
Germany.....	00 49	£1.45	£1.20
Netherlands	00 31	£1.45	£1.20
Spain	00 34	£1.45	£1.20
Sweden	00 46	£1.85	£1.60
Australia.....	00 61	£2.80	£2.40
Canada.....	00 1	£1.60	£1.55
China	00 86	£5.20	£5.20
India.....	00 91	£5.20	£5.20
Japan.....	00 81	£5.20	£5.20
South Africa.....	0027	£1.60	£1.55
USA	00 1	£1.60	£1.55

0845 and 0870 numbers are charged at UK rate.

Peak: 8am to 6pm.

Off Peak: 6pm to 8am.

A-Z Directory

Television

Please use the remote provided in order to access the television. Detailed instructions for use and channels available are outlined opposite. If you are experiencing any difficulties please contact reception.

Toiletries

A supply of toiletries are available from reception for you to purchase should you have forgotten anything.

Wi-Fi

Internet access is available in all bedrooms and public areas within the hotel at no extra charge. Please dial "0" to speak to a member of our team, or collect your 24 hour code from reception on arrival. The code must be activated within one hour and refreshed with a new password after 24 hours.



Television

Channel	Description
1.....	BBC One
2.....	BBC Two
3.....	ITV
4.....	Channel 4
5.....	Channel 5
6.....	ITV 2
9.....	BBC Four
10.....	ITV 3
11.....	Pick
12.....	Dave
13.....	Channel 4+1
14.....	More 4
15.....	Film 4
18.....	4Music
19.....	Yesterday
20.....	Drama
21.....	5 USA
24.....	ITV 4
25.....	Home
26.....	ITV Be
27.....	ITV 2+1
28.....	E4
29.....	E4+1
30.....	5Star
31.....	Spike
32.....	Movie Mix
33.....	ITV +1
34.....	ITV 3+1

Channel	Description
700.....	BBC Radio 1
701.....	BBC Radio 1Xtra
702.....	BBC Radio 2
703.....	BBC Radio 3
704.....	BBC Radio 4
705.....	BBC Radio 5 Live
709.....	BBC Asian Network
710.....	BBC World Service
715.....	Magic
718.....	Smooth Radio
724.....	Capital
728.....	Heart
731.....	Classic FM

Children's

96.....	Ketchup TV
120.....	CBBC
121.....	CBeebies
122.....	CITV
125.....	POP
126.....	Tiny POP

News

130.....	BBC News
131.....	BBC Parliament
132.....	Sky News
135.....	RT News

Spa & Beauty - The Garden Secret Spa

For the Love of Spa

We have created a true sanctuary for the senses for you at the Garden Secret Spa. We seek to ease your mind and body, providing a pathway to heal and balance, nurture and comfort, for better health and well-being. A beautiful medley of secret spaces to relax and unwind both indoors and out, you will discover an exciting fusion of natural essences and heat, complimented by warm thermal waters, promoting calmness and well-being.

As a guest at the hotel, you are invited to experience the Spa at a cost of £39pp per visit for the full day with robes, towel and flip flops.

Spa Therapies

Our exclusive, bespoke treatments combine hot jade stones and warm fragrant oils with ancient healing therapies to deliver a truly divine experience. Enjoy bountiful bubbles with a foaming treatment in the 'Mud Patch' to cleanse and purify or unwind in the 'Love Knot', our secluded, decadent dual suite with private thermal facilities.

You may select any number of amazing and exhilarating massage, body and facial treatments but to avoid disappointment we advise you to pre-book your treatments. Please call **extn. 333** to check availability and prices.



Spa & Beauty - The Garden Secret Spa

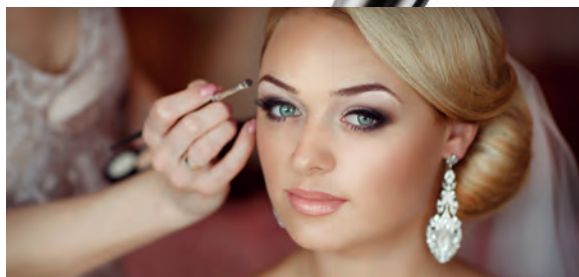
Ringwood Radiance Cosmetics Collection

Our very own Ringwood Radiance Cosmetics Collection has been beautifully crafted using the finest quality ingredients and long lasting pigment to deliver easy, yet long lasting application. From muted, dusky shades to deep, glamorous tones, our exclusive range is only available for purchase from the Garden Secret Spa.

Special occasion?...Why not let our make-up therapist enhance your natural beauty with a professional make-over, or learn a few tricks of the trade with a fun and productive make-up tutorial.



- Paraben and fragrance free
- Hypo allergenic
- Never tested on animals
- Kind to skin
- Non comedogenic



The Glass House Brasserie & Cocktail Bar

A plethora of fresh, delicious menu options await you. Along with fruity drinks, hot chocolate and iced fizz. Enjoy lunch, brunch, a spa breakfast, the ever-decadent afternoon tea or simply indulge with a delicious cocktail.

Gifts

You will find a variety of beautiful gifts that reflect the uniqueness of Ringwood Hall at the Garden Secret Spa. Whether you want a little bit of indulgence in your home in the form of a beautiful scent, or wish to escape from the vivid dance of life' with Lola's Apothecary product range, used in our therapies, you will find a gift to yourself or someone special. The perfect way to indulge and recreate your spa visit at home.

Vouchers

We offer a number of different vouchers, available to purchase for the Garden Secret Spa, the perfect present for someone special.

Enjoy The Garden Secret

Be sure to book your therapy with us as soon as you are able, our spa and treatments are highly sought, and we don't want you to miss out, so call us on **extn. 333**, alternatively our reception team will be very happy to help. A copy of our Spa Brochure is available in your room.



What We Offer

Garden Secret Spa

A true sanctuary for the senses with unique treatments inspired by nature...See pages 12-13.

'Girls Night In' Weekend Break

Relax with an indulgent spa break linked in with one of our special events for the ultimate girls weekend..See our special events brochure for further details.

Special Events

From Party Nights, Live Showtime Events, Comedy Nights, Murder Mystery Evenings to Black Tie Events. There's something for everyone. See our special events brochure for full details.

Murder Mystery Weekend

Fine food, fun and a chance to test your sleuthing skills. A fun weekend with a difference!...See our special events brochure for further details.

Private Dining

Delicious food and attentive personal service. We offer a rich array of stylish dining rooms to cater from 8 to 175 seated dining guests, or up to 250 buffet style party revellers. Several dining rooms have adjacent private lounges or direct access onto the garden terraces where your guests can enjoy private drink receptions.

Private Functions

Birthdays, anniversary's, christenings, funerals, festive celebrations, engagements, informal gatherings and BBQ's. Our attentive team will help you plan your event to make it extra special.

Festive Celebrations and Christmas Residential Breaks

Sumptuous cuisine, beautiful surroundings and an array of magical events. Festive Lunches, Gala Dinners and Live Showtime Nights are to name just a few. Why not spend a few days soaking up the true spirit of Christmas with our Festive Residential Packages. Shop till you drop or just relax and unwind...See our Festive Brochure for full details.

Weddings

Whether you are looking to marry in the heat of the summer or hoping to host winter nuptials, we have the stunning atmosphere and setting to fit weddings of all seasons. Small and intimate or a large event, we will ensure that your day is planned to perfection...See our wedding brochure for details.

Marquee

Tucked away in a truly magical position our garden marquee benefits from of its own outside seating area, with colourful planters, a manicured lawn and balustrade terrace.

Conferences / Corporate Events

Offering several conference and meeting areas, ideal for residential conferences, off-site meetings, training, seminars, hospitality visits, team building and corporate dining for up to 350 delegates.

Afternoon Tea

Indulge in the age old tradition of a truly sumptuous afternoon tea. We offer a choice of food options and for those extra special occasions why not add a little fizz!

Before You Leave

There are lots of reasons not to rush off!

Why not treat yourself to Afternoon Tea or indulge in a treatment in our exquisite 'Garden Secret Spa' or maybe a little stroll around the gardens before you set off on your journey home. If you are already planning your next visit, pick up our Special Events or Festive Brochure from reception as we would like nothing more than to welcome you back again soon!



Come Back Soon

We do hope that you have enjoyed your stay at the hotel. With so much to see and do, both in our own hotel grounds and with the local attractions close to Chesterfield, we look forward to welcoming you back very soon.

As a token of our thanks, and as a gift towards your next visit to Ringwood Hall, please contact us directly on 01246 280077 and quote your loyal guest code which you can collect from reception when checking out. If you would like to join our mailing list to receive more offers from our spa or hotel team, please leave us your email details and we will contact you from time to time with our special events and offers.



Ringwood Hall
HOTEL & SPA

Brimington, Chesterfield, Derbyshire S43 1DQ.

T: 01246 280077 F: 01246 472241

E: reception@ringwoodhallhotel.com E: sales@ringwoodhallhotel.com

www.ringwoodhallhotel.com

