

GUEST DIRECTORY

WELCOME

Welcome to Ringwood Hall Hotel & Spa.

We trust that your journey has been pleasant, and that you are able to relax and enjoy the special atmosphere we have created for you here, whether your visit to us is one of business or pleasure.

We would like to welcome you to Ringwood Hall Hotel & Spa, and hope that your time with us is a memorable one. If there is anything you need, during your stay, to make your visit more comfortable, please do not hesitate to contact a member of my team, who would happily assist.

Whilst staying with us, we hope you enjoy dining in our **Coach House Restaurant** and invite you to book spa access at the **Garden Secret Spa**. Our landscaped gardens are open for you to take a wander through and explore.

Our Guest Directory has been created to answer some frequently asked questions and to provide some additional information to make your stay with us as comfortable as possible.

Please feel free to contact myself or one of the management team if you require any further information about the varied services that we have to offer, or, alternatively visit our website www.ringwoodhallhotel.com

Thank you for choosing to stay at Ringwood Hall Hotel & Spa.

Stephen Atkins-Plant

Stephen Atkins-Plant General Manager

A BRIEF HISTORY...

Although the exact year cannot be stated when the hall was built, documentary evidence exists to prove that Ringwood Hall has stood from 1809 at least.

Ringwood Hall can boast to being connected for over 100 years with the remarkable story of the Staveley Works and the lives of the industrialists who made Ringwood Hall their home. It was possible that the hall was built by George Hodgkinson Barrow, an Attorney at Law who came to the area in 1805 to marry Mrs Lowe, a widow who was co-owner of Staveley Iron Works.

George Hodgkinson Barrow knew nothing about the iron business, except that it was in debt and so in 1840 he asked his younger brother, Richard, to assist him and turn the business around. Richard Barrow, who was already an extremely rich man, entrepreneur, and about to retire from the merchant shipping business accepted. Not only did they expand the coal and iron works, but built the village of Barrow Hill complete with School, Church and Workman's Institute for employees.

Richard Barrow lived at Ringwood Hall until his death in 1865 and is buried in the same tomb as his brother George Hodgkinson Barrow in Staveley churchyard.

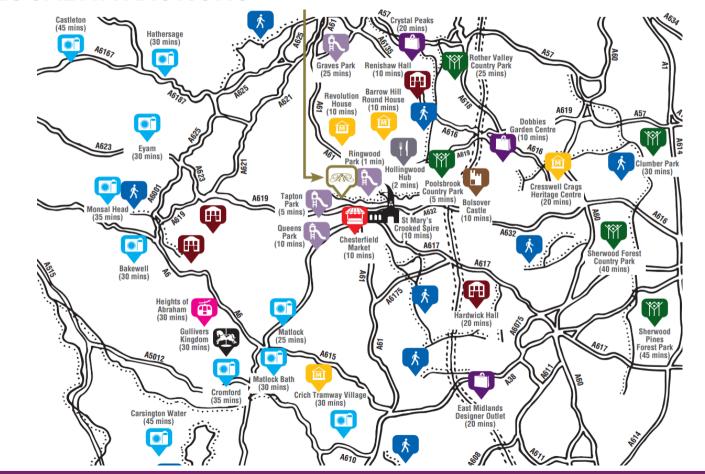
Charles Markham, a close friend of Richard Barrow, assisted Richard in the creation of the community around the developing iron and coal works in Staveley. He and his wife, Rosa Paxton, the famous gardener and architect, moved into the hall, and were thought to be responsible for much of the garden architecture and landscaping. Charles Markham died in 1888 and was succeeded by his son, Charles Paxton Markham, who went on to make Staveley Iron Works one of the biggest concerns in the country.

He, like his father, was a great philanthropist and was always trying to improve conditions for the local people at work and home. He continued to be a benefactor to the community, providing additional workers cottages, a library, a school, a news room and a medical service to promote the health and welfare of the employees.

A Mayor of Chesterfield three times, he gave Tapton House and grounds, his former family home, to the Borough of Chesterfield, to be used as a school after his death in 1926, Ringwood Hall was given to the Staveley Company to be used for the benefits of its employees.

MAP MARQUEE THE VICTORIAN KITCHEN GARDEN KNOT GARDEN ITALIAN GARDEN THE SECRET GARDEN PAVILION THE **ROSE PAGODA** ROSE GARDEN THE GLASS HOUSES RINGWOOD ×××× SUITE THE GARDEN SECRET SPA SUITES × RECEPTION THE COACH HOUSE POTTING SHED MAIN CAR PARK GATEHOUSE BOTHY

LOCAL ATTRACTIONS



Accounts

Your account will be readily available upon request at reception. The following methods of payment: MasterCard/Visa/Switch or American Express are accepted at the hotel.

Assistance (24-hr Reception)

Reception is staffed 24 hours. From 11pm to 7pm the Night Porter will be on duty to assist you with any enquiries you may have; however, you may experience a slight delay in response rate due to mandatory security checks.

Breakfast

Breakfast is served from 7:00am to 10:00am daily - served in the Coach House Restaurant.

Checkout

Checkout time is 11:00am. A later checkout may be available (with an additional charge) by prior arrangement by contacting our Reception Team to discuss your requirements.

Church Services

Please contact reception who will advise you on services and locations for religious worship.

Currency Exchange

Unfortunately, we are unable to exchange foreign currency, however please contact a member of our team who will point you in the right direction for the nearest exchange office.

Disability Requirements

Should you require any assistance, please speak to a member of our team who will be happy to assist.

Doctor, Dentist and Chemist

Should you require medical assistance, please inform reception who will contact someone on your behalf. For more information, please dial '0' to speak to a member of our team.

Fire Procedure

Please familiarise yourselves with the Fire Procedure Instructions on the back of the bedroom door. In the event of a fire, the alarm will sound, where guests must proceed to the Fire Assembly point, situated at the far side of the car park. If you require any assistance, please advise reception on arrival.

Gardens

29 acres of award-winning gardens. A true reflection of their Victorian heritage with an array of wonderful features to enjoy such as the intricate Knot Garden. Explore Secret Gardens or stroll through the Rose Garden which hosts magnificent blooms. You will find a map of the grounds on page 4 of this brochure.

Gym

Our Gym is located in the Spa Village – please speak to our Reception or Spa Team for access codes. 24 Hour access to this Gym is available.

Hair Dryer

For your convenience a hair dryer is located in the drawer or wardrobe.

Heating

The heating in the room may be adjusted, however if assistance is required do not hesitate to speak to a member of our team for help.

Luggage Assistance

Please ask reception for help with any luggage assistance you may require to your room.

Maintenance

Should you find anything not in working order, please report it to a member of our team and we will endeavour to repair it as quickly as possible.

Mending Kits

Mending kits are available to purchase from Reception at £2.50.

Night Porters

Our Nights Team are on duty from 11pm to 7am daily – for assistance please call 01246 280077. You may experience a delayed response as they may not be static at Reception and may be carrying out fire and security checks.

No Smoking

Please be aware that all areas inside the hotel are non-smoking. There are designated areas for smoking outdoors. If guests are found to have smoked inside the hotel, a minimum charge of £100.00 will be made to cover any further cleaning and freshening of the room.

Pets

We have a limited number of rooms that are pet friendly. At the discretion of management, pets are allowed in the hotel. For the comfort of other guests, we do not allow them in any of the public rooms with the exception of guide dogs and hearing dogs. Please ensure they are kept quiet in bedrooms.

Postage

Incoming mail will be held at reception for you. A member of our team will also be more than happy to stamp any outgoing mail for you, for it to be posted by approximately 12.00 noon. There will be a charge for this service.

Restaurant

Our restaurant menu is seasonal with a wide variety of fresh locally sourced meats and fish and using the fresh vegetables and herbs from our kitchen gardens. Please ask about our daily specials.

Opening times:LunchAfternoon TeaDinnerMonday to Saturday12:00 noon – 2:00pm2:00pm – 5:00pm6:00pm – 9:00pmSunday12:00 noon – onwardsuntil 8:30pm

For Room Service, please contact our team on 01246 280077

Security

Please ensure that your bedroom windows and doors are closed when leaving your room, as the hotel cannot be held responsible for the loss or damage to any guest's property not handed in for safekeeping. Our reception team are more than happy to hold any guests packages for safe keeping, with a receipt given to you. Please note that the doors are not self locking.

Spa

Access to our **Garden Secret Spa** is an additional charge. To check availability and for costings, please speak with our Reception or Spa Team.

To contact the **Garden Secret Spa** direct, please call: 01246 284750

Taxi Service

Please contact reception who will be happy to book a taxi for you.

Toiletries

A supply of toiletries are available from reception for you to purchase should you have forgotten anything.

Wi-Fi

Internet access is available in all bedrooms and public areas within the hotel at no extra charge.

Please use the Wi-Fi password is ringwood